

MHSА PROGRAM DOMAINS AND COMPETENCIES	Highest Level Achieved for Program
DOMAIN 1: LEADERSHIP	
1. Generate a shared vision and manage change that aligns with the organization’s strategic performance	A
2. Manage continuous organizational learning, improvement, and growth that support governance and stakeholders.	I
3. Foster appropriate organizational climate and culture that inspire individual and organizational excellence, encourage teamwork and valuing diversity and inclusion	I
DOMAIN 2: COMMUNICATIONS AND INTERPERSONAL EFFECTIVENESS	
4. Communicate clearly and concisely; provide and receive constructive feedback in multiple settings	A
5. Facilitate constructive interactions with individuals and groups.	A
6. Summarize analytical results to stakeholders.	A
DOMAIN 3: PROFESSIONALISM AND ETHICS	
7. Align personal and organizational conduct with ethical and professional standards.	A
8. Practice ongoing self- assessment to stay current with knowledge in the field	I
9. Demonstrate responsibility to the community by actively engaging in community service utilizing Jesuit and Mercy values to improve the health of populations	A
DOMAIN 4: KNOWLEDGE OF THE HEALTHCARE ENVIRONMENT	
10. Understand the different types of organizations in which healthcare managers and providers function	A
11. Integrate evidence-based-practice process into the administrative decision making.	A
12. Seek and identify opportunities to optimize the performance of local and global healthcare organizations through the application of fundamental concepts of economics	I
13. Promote the practice of patient and family centered care.	A
DOMAIN 5: BUSINESS SKILLS AND KNOWLEDGE.	
14. Incorporate outcome measurement theory into financial and operational decision making	I
15. Utilize information technology systems to improve organizational efficiency.	I
16. Critically evaluate and improve the organizational structure to accomplish strategic priorities.	A
17. Demonstrate knowledge of concepts of risk management.	A
18. Incorporate systems theories of quality improvement to optimize organizational performance and promote patient satisfaction and safety	A